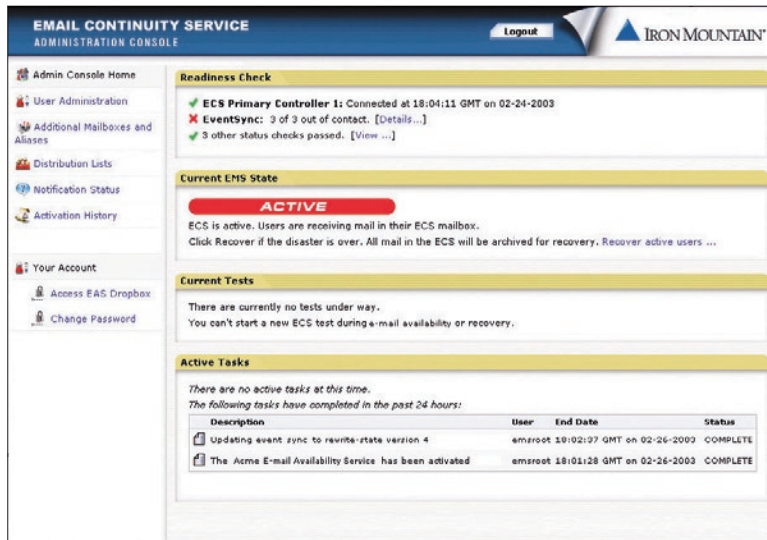


## Email Continuity Service



Iron Mountain's Email Continuity service provides 99.999% email and BlackBerry® availability



### IRON MOUNTAIN'S EMAIL CONTINUITY SERVICE ENSURES EMAIL CONTINUITY

When your email servers become unavailable, the service allows users to continue to send and receive email through a web browser or via a BlackBerry wireless device without interruption.

### THE #1 SOLUTION FOR EMAIL CONTINUITY

Hundreds of Chief Information Officers at companies like Aon, First Citizens, and Omnicom depend on the Email Continuity service to ensure that email and BlackBerry services are always available.

Iron Mountain's Email Continuity service provides immediate access to a fully integrated standby email system when their primary Microsoft Exchange®, Lotus Notes®, or Novell GroupWise® email system fails. Unlike other high availability solutions, the Email Continuity service is immune to database corruption and Windows viruses. Unlike any other alternative, the service is priced like insurance and can be installed in as little as an hour.

### HOW IRON MOUNTAIN'S EMAIL CONTINUITY SERVICE PROVIDES EMAIL CONTINUITY

Iron Mountain's Email Continuity service is designed to provide the highest possible level of continuity at the lowest cost. Its unique Linux-based architecture offers immunity to virtually all of the threats facing email systems including hardware failures, infrastructure problems, network outages, power loss, database corruption, and Windows viruses.

During normal operation, the service encrypts and synchronizes important information from your primary Exchange, Notes, or Groupwise email environment to Tier 4 datacenters around the world. The Email Continuity service is architected to minimize bandwidth usage and ensure data security.

When an outage occurs – planned or unplanned, total or partial – the service can be quickly activated over the web or by phone. In less than a minute, selected email users will have direct access to a fully functional web-based email system that allows users to send and receive email from their standard corporate email account. Iron Mountain's Email Continuity service includes all of the key features of the primary email system including contact lists, calendar appointments, distribution lists, and important historical email. Users with BlackBerry devices will be able to send and receive messages as normal using their wireless devices.

When your primary email servers are restored to normal operation, the service fully automates the process of migrating mail and data back into your primary environment. It retains all forensic information and is fully archive-compliant.

#### BENEFITS

Iron Mountain's Email Continuity service is a fully synchronized standby email system that provides 99.999% email and BlackBerry availability for as little as 10% of the cost of traditional high availability solutions. The service is hosted at world-class Tier 4 disaster recovery datacenters where each facility is equipped with redundant power, servers, and Internet backbones, and manned 24/7 by expert support staff.

**Iron Mountain's Email Continuity service includes the following features:**

- **Emergency Access to Historical Email – The Email Continuity service allows your employees to have access to a select amount of historical email from prior to the outage. For each user or user group, administrators control how many days of email you would make available.**
- **Unparalleled Security – The Email Continuity service has been designed with many layers of security to satisfy the most stringent regulated businesses and the largest enterprises. Security capabilities include: integration with ActiveDirectory authentication, AES encryption of messages, SSL encryption for transport, stringent InfoSec policies, and hosting within hardened secure data centers.**
- **Archive Compliance – The Email Continuity service is fully compliant with 3rd-party archiving systems and corporate email retention policies. Furthermore, a secure archive file with a record of all email transactions is provided.**
- **Quick Recovery – After an outage, the Email Continuity service automatically moves all sent, received, and deleted email back to the primary system in one step, with all forensic information intact (including time/date stamps, BCC recipients, and read/unread status).**
- **60-Second Email Continuity – Activate in less than 60 seconds to provide any employee with full email, contacts, calendar entries, and BlackBerry access during an email outage. The service ensures that email never bounces and that email system outages are never evident to the outside world.**

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