

IT Professionals Domain Name Records Management Services



Maintain real-time control of DNS zone files and reduce time, risk and costs associated with managing your domain name records in any top-level domain.

Iron Mountain is the world's most trusted partner for outsourced records and information management services, and also sets the industry standard for intellectual property management services. With over 200,000 clients across 145 geographic markets, Iron Mountain draws on more than 50 years of experience to specialize in technology escrow and domain name records management.

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Trusting your service provider to help you manage a global portfolio across multiple divisions, cost centers, or clients and complying with local registration and renewal processes and regulations — are only a portion of the challenges you face every day. Understanding how a contemplated internal global name server change might impact your organization, your customers, and your bottom line are real concerns for you. You would rather spend more time addressing other challenges rather than worrying about domain name administration.

As large companies increasingly tie their valued names — and their future success — to the global capabilities of the Internet, the management and protection of associated domain name records becomes a critical task. Iron Mountain can help your business reduce the time, risk, and costs associated with managing those records.

Up to 35% of the domain names records in a typical corporate portfolio contain undetected errors which can lead to business interruption or loss of legal control.

Whether your inventory is 50 or 15,000 domain names, Iron Mountain can demonstrate that the overall total cost of selecting us to clean-up and manage your portfolio will be lower than your current internal or outsourced solution.

Global 2000 companies, especially Fortune 500 pharmaceutical, financial, insurance and entertainment service firms, along with leading law firms, have discovered the benefits of outsourcing their domain name records management functions. They trust Iron Mountain to respect their time, be directly accessible, and manage large global registration or DNS modification projects and valuable portfolios. And the major global top-level domain registries trust Iron Mountain to safely escrow their registration data to ensure compliance with ICANN accreditation requirements, ensure business continuity and protect against registration data storage disaster.

GREATER CONTROL AND ASSURED SECURITY

Iron Mountain provides a secure online domain name management center and unparalleled personal service to help you efficiently audit, validate, consolidate, register, manage and protect domain name records across multiple corporate cost centers, registrars and top-level domain registries.

- Significantly shorten time involved managing DNS zone files with real-time modification tools on your desktop.
- Control workflow, authentication and data integrity with multiple user permission levels, IP address filtering, two layers of 128-bit encryption and use of Secure Socket Layer technology.
- Realize peace of mind knowing that your domain name records are always active with our exclusive Top-Level Domain (TLD) Monitoring service, at no extra charge.

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- Eliminate registration errors by setting up detailed profiles (i.e. user, registrant, administrative and technical contacts; domain name servers; invoicing options, TLD search options, associated trademark options)
- Get rid of the headaches by utilizing our streamlined implementation, audit and validation processes.
- Eliminate portfolio transfer and modification costs and reduce the risks commonly associated with transferring management of your portfolio from your current unsatisfactory vendor or internal solution.
- Get all the information you need to quickly roll-out streamlined companywide online domain registration, and management and enforcement policies and procedures, leveraging our exclusively cultivated methodologies and proven best practices customized to fit your business objectives.
- Trust in knowing we have never lost a domain management customer or a domain name. Our reputation and client list speak for themselves.

We provide a superior level of client service, with a strong focus on respecting your time.

ASK FOR A COMPLIMENTARY AUDIT AND VALIDATION

Contact us today and receive a complimentary global inventory audit report for all domain name records/zone files related to your company's trademarks. The report will identify current authoritative top-level domain registry information for known and suspected domain name records in order to help you create a baseline domain name inventory portfolio. Once we establish a baseline inventory of your known domain names and trademarks, Iron Mountain will begin validating known records by determining current expiration dates, registration contact and DNS information. You will literally save thousands of dollars and immediately receive unparalleled personal service from the most experienced team in the industry.

Iron Mountain's Intellectual Property Management services include:

- ▶ Technology Escrow
- ▶ Technical Verification of Deposits
- ▶ Domain Name Management: Registration, Management, Assessment and Enforcement
- ▶ Online Trademark Infringement Identification and Management
- ▶ Intellectual Property Risk Assessment and Best Practices Policy Definition
- ▶ Electronic Discovery for Litigation



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Iron Mountain is the leading global service provider of intellectual property management services specializing in technology escrow and domain name records management. As the founder of the industry, Iron Mountain has the integrity, reputation, resources, and experience to ensure intellectual property is properly managed and protected. Iron Mountain's Intellectual Property Management services set the industry standard by providing quality customer service and unmatched solutions to three-fourths of the Fortune 500. Since 1951, Iron Mountain has provided service to over 200,000 customer accounts worldwide. For more information, visit the Company's Web site at www.ironmountain.com/ipm.